



Parent Information Attendance SMS

Transitioning to the new System

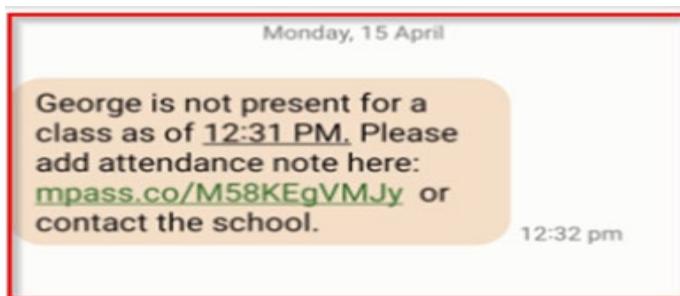
Cannington Community Education Support Centre is transitioning to a new system (Compass). This means all Attendance SMS messages will now come from a new contact, CCESC.

The new system will notify parents, guardians, and caregivers of unexplained absences or late arrivals. What will change for Parents?

The new system starts on **13/08/2025**. It will send parents an SMS on their mobile phone when their child is marked absent without an explanation.

Parents should delete the old Absentee SMS number to avoid confusion. They should not use it to communicate with the school.

This is a sample message below. Parents will get this SMS with the link if their child is marked absent without an explanation. Parents should use this link to add attendance notes about their child's absence. Please note that the **link will be valid for only 48 hours. Do not reply to this message via SMS as the school will not receive it.** The school will receive your response via the link provided. Ensure the phone is connected to an Internet data plan or has WIFI access to use the hyperlink.



If the child is absent again without a prior explanation, parents will get a new one-time link.

If parents do not use the link provided, they can notify the school of their child's absence via the following options in preferred order: by using the compass app which we will be sending out your login details shortly, by the link on your child's connect page, emailing cannington.esc@education.wa.edu.au or by telephone 08 9351 2480 middle school and 6235 7296 senior school.

If you have any other questions regarding the Attendance Communications, please call 08 9351 2480.